

Abberfield Bulk Water Filling Station User Instructions

This set of instructions illustrate the operation of the Abberfield Water Filling Stations at Hereford Street in Bathurst NSW.

Note that paying customers must pre-register a debit or credit card (capable of Pay-Wave only, swiping or inserting the card will not work) before accessing bulk water.



Abberfield Water Filling Station at Hereford Street

Water Filling Station Instructions

- CONNECT YOUR FILLING HOSE**
 - If you are using the 80mm or 50mm camlock outlet, ensure that your filling hose is connected at both ends
 - If you are using the 25mm outlet, ensure that your filling hose is connected at the outlet valve and the hose end is secure
 - Ensure the outlet valves on the filling station are closed
- AUTHORISE YOUR CARD** (all cards must be pre-registered with Bathurst Regional Council)
 - OPTION 1: CREDIT / DEBIT CARD CUSTOMERS**
 - Select a \$ value using the UP (+) / DOWN (-) buttons
 - Press ENTER to confirm selected value
 - Present your credit / debit card
 - Pre-authorisation approved
 - Go to 3

Note: Your card will be pre-authorized for the value you select. Once you have completed the transaction you will only be charged for the water you have taken. A minimum purchase of \$1 applies to all credit / debit card transactions.
 - OPTION 2: WATER SUPPLY ACCOUNT CARD CUSTOMERS**
 - Press DOWN (-) Display says "ACCOUNT HOLDER ONLY"
 - Press ENTER
 - Present your account card
 - Card authorized Account name displayed
 - Go to 3
- FILL YOUR TANK**
 - Press ENTER
 - Open the outlet valve
 - Fill your tank
 - Close the outlet valve
 - Press FINISH
 - DISCONNECT YOUR HOSE

PRE-AUTHORISATION FAILS
If your pre-authorization is declined, it may be because there are insufficient funds available on your card and / or your card is not pre-registered with Bathurst Regional Council. To pre-register your card please visit the Cashier's Desk at Bathurst Regional Council, 158 Russell Street Bathurst, during office hours.
Try again with a lower value.
If your card is again declined, please contact your card issuer.

If this machine is faulty, please call Bathurst Regional Council on 6333 6100 during office hours or 6334 2795 after hours.
The drinking water dispensed from this filling station complies with the Australian Drinking Water Guidelines.

WATER *Let's make it last.*
BATHURST REGIONAL COUNCIL

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Instruction Panel on Abberfield Water Filling Station

STEP 1: Connect Your Filling Hose



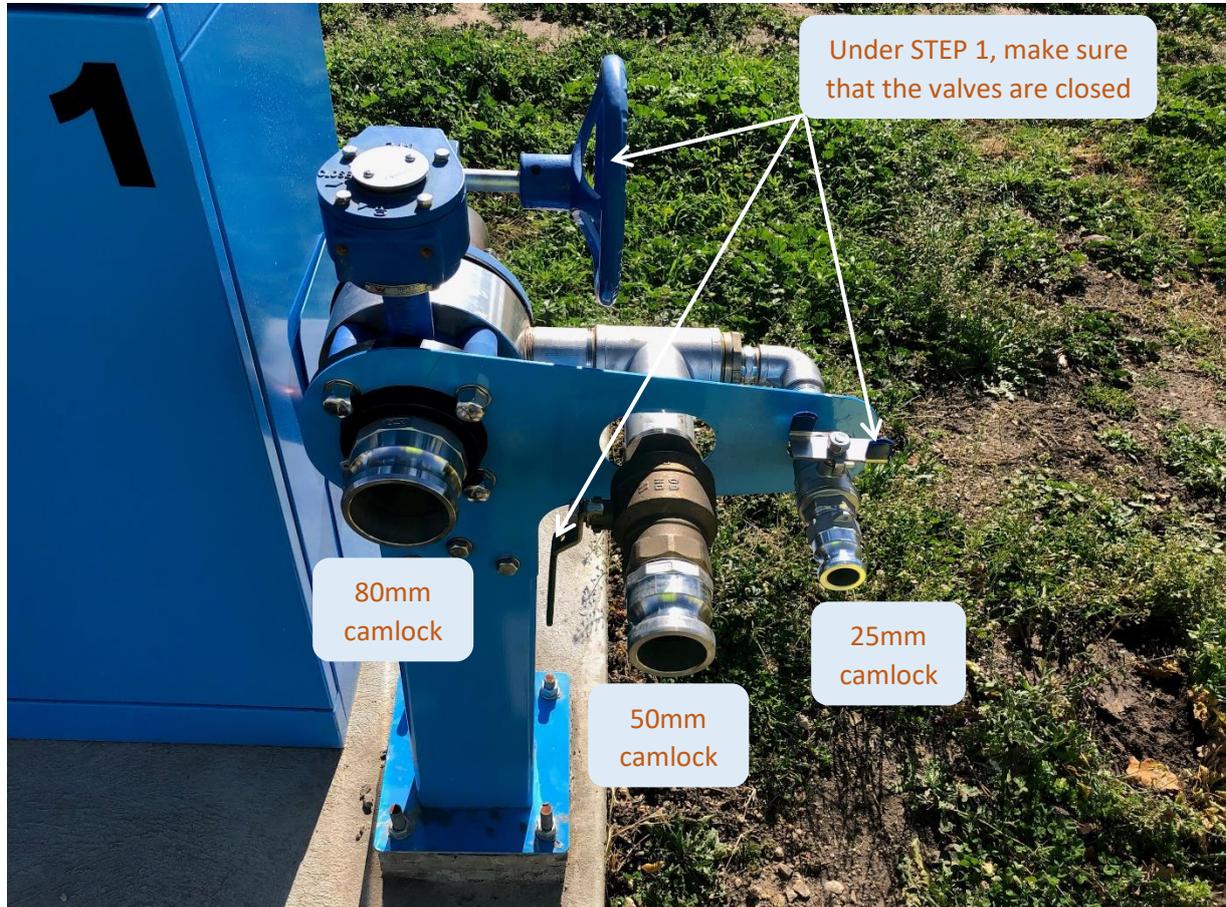
Example: Hose Connection to Water Cart

For all outlets (25mm, 50mm, or 80mm), you will need a female camlock fitting. A minimum 3 metre length hose is recommended.

Ensure that your filling hose is **securely connected at both ends**.

Ensure the outlet valves on the filling station are closed (see picture).

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Dispensing Outlets

STEP 2: Authorise Your Card



Option 1: Credit/Debit Card Customers

Only Mastercard and Visa credit or debit cards are accepted.

- Select a \$ value using the UP (+) / DOWN (-) buttons. This value will be visible in the panel display.
- Press ENTER to confirm selected value
- Tap your credit / debit card against the yellow card reader. (Swiping or inserting the card will not work.)
- Pre-authorisation approved¹
- Go to STEP 3



¹ Your card will be pre-authorised for the value you select. However, once you have completed the transaction you will only be charged for the water you have taken.

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Option 2: Account Card Customers (Council Projects)

- Press DOWN (-) until the panel display shows "ACCOUNT HOLDER ONLY"
- Press ENTER
- Tap your account card against the yellow card reader (see images under Option 1). Swiping or inserting your card will not work.
- Pre-authorized and Account Name is displayed
- Go to STEP 3



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User Instructions

STEP 3: Fill Your Tank

- Press ENTER
- Open the outlet valve
- Fill your tank
- Press FINISH
- Close the outlet valve
- Disconnect your hose

No receipt will be provided.

Please be aware that the water filling stations are under CCTV surveillance.